I. Abstract

This poster presentation will showcase 6 CRCC CEU approved online webcasts. The webcasts are Best Practices and Strategies for Telecounseling, Assistive Technology and Video Conferencing; Online Assessment; JSST, Job Search, Job Development and Job Placement; Career Exploration and Vocational Training and Educational Opportunities; Supportive Employment and Job Coaching. All webcasts provide relevant information related to providing Vocational Rehabilitation Counseling and Guidance Services. These webcasts can be beneficial for VR counselors new to the field as well as for experienced counselors to learn about bringing contemporary technology to the VR process.

II. Registered VR Counselors by State

III. Web Casts

- Webcasts are optimized for use on Mobile devices and desktops
- Captions are included
- Handouts are downloadable
- A short quiz after each module reviews content

IV. Web Casts

Best Practices and Strategies for Telecounseling
This webcast will identify research that supports the efficacy of telecounseling, the rationale for telecounseling for individuals with disabilities, appropriate strategies to mitigate barriers and strategies to address consumer reluctance to engage in telecounseling.

Assistive Technology and Video Conferencing
This webcast will define and provide examples of Assistive Technology (AT). It will discuss the 6 myths about AT and give examples of low, mid and high technology devices. It will also discuss the basics of video conferencing and how to use Omnijoin. It will provide video and audio troubleshooting as well as a demonstration of Omnijoin buttons and tools.

Online Assessment
This webcast will discuss how to utilize the online assessments that are available through the Rehabilitation Institute of Chicago, Rehabilitation Measures Database. It will discuss SARDI assessments that will be available online in American Sign Language. O*Net Ability Profiler, Interest Profiler, and Work Importance Profiler will be reviewed. There is a case study using the Rehabilitation Measures Database.

JSST, Job Search, Job Development, and Job Placement
This webcast will discuss what is JSST and why work. It will provide online skill assessment resources. It will cover the topics of soft skills, work values, job search, networking, social job search, resumes, interview process, how to answer behavioral based job interview questions, disclosure of disability, and much more.

Career Exploration and Vocational Training and Educational Opportunities
This webcast covers career exploration topics ranging from the purpose of career exploration, what is the labor market, career exploration tools, job shadowing, and examples of a situational assessment tool and career exploration worksheets. The vocational training and educational opportunities portion of the webcast will provide explanation and resources for adult basic education, career and technical education, trade schools to 4-year college or university. It has information about financial resources for people with disabilities to attend college as well as information on the office of disability services.

Supportive Employment and Job coaching
This webcast will provide information about the core values of supportive employment, career planning, self-determination and review of the 10 step discover process in career planning. It will give examples of how to translate challenges to support, not labels. The job coaching information will discuss the role of the job coach and the job coach as a facilitator. It will compare traditional job coach models with natural support approaches. There will be information about workplace culture, job task analysis and the ADA. The webcast will end with a discussion about fading and retention.

Applied Ethical Principles in the Day-to-Day Rehabilitation of Persons who are Deaf
This webcast examines the basic principles from the CBCC, CVE, and ACA Codes of Ethics and how they apply to the daily situations in a rehabilitation professional’s office.

V. Web Portal and Video Conferencing

V. Conclusions

In an increasingly technology heavy work environment, consumers are expected to interact and track data on a variety of devices and online platforms. As VR counselors, online training and remote service delivery is an opportunity to prepare consumers for the jobs of today and tomorrow with tools that they will need to be competitive and successful.

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